

# **JESSICA RITCHIE**

Programmer / QA | www.jesritchie.ca

#### SUMMARY

Programming Padawan at application development, testing and optimization. Excels at Java development, highly dependable and enthusiastic team player dedicated to streamlining processes and efficiently resolving project issues.

#### **OBJECTIVE**

To obtain employment in an information technology environment and provide a meaningful contribution to the success of the company and its clients.

### SKILLS

#### **Technical Skills**

- C#, C++, Python, and Java
- Proficient in HTML5, CSS3, JavaScript, and PHP
- SQL knowledgeable, as well as MS Access.

#### CERTIFICATIONS

- St. John Ambulance 2017 Standard First Aid AED CPR Level "C"
- 🖶 WHIMS
- 🖊 OH&S

#### <u>Other Skills</u>

- Customer-oriented
- Team playerAgile
- development methodologies Project
  - Management

### EXPERIENCE

## INFORMATION TECHNOLOGY (IT) SPECIALIST • IBM • 05/2017 - 09/2017

During my time at IBM I worked in QA, as a dependable team member.

Where I...

- nere I...
- Created and executed a number of test cases
- Pinpointed previously undiscovered flaws in the application

## INTERN PROGRAM • IFS FINANCIAL SERVICES • 03/2015 - 06/2015

While working for IFS I directed clients to appropriate personnel to address concerns, resolve complaints or answer account related questions.

### EDUCATION

#### IT PROGRAMMING DIPLOMA • 2018 • NSCC

Current average of 90% Heading towards honors at the end on the semester.

#### HIGH SCHOOL DIPLOMA • 2013 • LOCKVIEW HIGH SCHOOL

Recognition for achieving highest mark for math12

### VOLUNTEER EXPERIENCE OR LEADERSHIP

- Member of scouts Canada for 17 years(currently)
- Assistant to Group Commissioner 2010-2014







